

Dear All,

The emergency failover on our VPN endpoint has been completed. Please report any connectivity issues you may have had experienced by sending an email to technical.support@anna-dsb.com

Best Regards,
DSB Technical Support Team



6 November 2019

**DSB Production and UAT brief FIX VPN service interruption around Wed
22:45 UTC
November 6th 2019**

Audience: DSB PRODUCTION and UAT FIX Users Utilizing VPN Connection

Notification details:

This is an informational notice to DSB Production and UAT FIX users utilizing VPN connection. In order to remediate a network fault with our provider, an emergency failover will be enacted on our VPN endpoint.

Impact to affected users:

The impact will be a short disconnection (up to 10 minutes), which we expect to resolve the fault (in the unlikely case further service disruption may be required, the DSB will provide an additional notification).

Action Required:

FIX users utilizing VPN connection are advised to re-connect.

If further assistance or clarification is needed regarding this notification please contact technical.support@anna-dsb.com.
